



Brisbane South
State Secondary
College

ICT Guarantee of Service and BYOD Parent Handbook





Foreword

Brisbane South State Secondary College has an extremely successful BYOD program encompassing all of our year levels. Bring your own device (BYOD) means students bring their own digital devices to school, for the purposes of learning. The BYOD model provides choice and flexibility for our students. At Brisbane South State Secondary College, we have employed this model of learning, which gives students, the ability to interact with partners in our Knowledge Corridor, explore their curriculum subjects, and collaborate with their peers and staff. The goals of the BYOD program are to,

- Enable the delivery of ICT as an Australian Curriculum general capability;
- Fulfil the Education Queensland Core ICT expectations;
- Promote student learning outside the classroom with our knowledge partners;
- Investigative learning in new and emerging technologies;
- Preparing students for an information technology driven world and so much more.

Brisbane South State Secondary College's BYOD program allows students to have the necessary and required technology where and when they need it, using a device which is familiar, suiting their learning style and capabilities.



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BYOD Program

Minimum Specifications

Device Type	PC or Tablet PC Screen must be able to detach or lie flat for stylus use
Screen Size	12" screen or larger (measuring diagonally)- consider portability and weight
Stylus	The device must be compatible with an active stylus - A passive stylus is not supported or encouraged.
Processor	Intel i5/AMD Ryzen 5 - recommended requirement
RAM	8 GB or higher
Hard Drive	256 GB SSD or higher
Operating System	Windows 10, Windows 11 (to be determined). Not supported - Linux, iOS, iPad OS, Android, Windows 7. 8. 8.1, RT, 10S, Chrome OS
Features	Keyboard, USB port, USB Type C, headphone port, in-built microphone, webcam. If your device has only Type-C, please consider purchasing a dongle with a USB-A port.
Battery Life	Minimum of 8 hours +. Please note that it is school policy that devices are fully charged at the beginning of the school day. There is no facility to charge in the classrooms.



College Requirements

- Headphones with microphone
- USB stick to back up school work
- Laptop Case/Sleeve (see below for specifications)
- Any other devices related peripherals should be negotiated with the subject teacher.

Laptop Carry Bag

A laptop protective case is a mandated uniform requirement for all students at the school. This bag must be used to carry the device at all times, including to and from class. Cases that are just a soft “padded” bag do not provide sufficient protection; thus, laptops will still become damaged. These will only protect the device from cosmetic damage and are not impact resistant. Consider a “hard-shell” or “rugged” style case as these will protect the device from impact damage. A School branded carry bag is available from our Uniform Shop on Level 3 Admin Hub.



Frequently Asked Questions

Q. Can you suggest a laptop for me to purchase?

A. Unfortunately, no. As we are a government entity, we must be transparent in all doings and support all manufacturers equally – we cannot favour one manufacturer over another. Please take along the printable PDF found [here](#) to your retailer of choice.

Q. Do you support Mac or iPad?

A. No we do not. Due to the unique learning environment we have at Brisbane South State Secondary College, the use of 2-in-1 / tablet-based touch screen devices with active stylus capabilities has been selected. This allows students to have an immersive education experience, utilising their device for more than just web browsing. Due to the software limitations of the Apple iPad, they are also not supported.

Q. If my child's computer breaks how do they access technology at Brisbane South State Secondary College?

A. As part of our ICT Guarantee of Service, students have access to our hot swap loan devices. These devices meet our minimum specifications and allow continuation of learning whilst their computer is in for repair. Our only requirement is that you provide proof of repair and fill in our loan agreement. The loan is for an initial 2-week period, which can be extended if required (dependent on loan demand)



ICT Guarantee of Service

Service Brief

In order to support our standard of ICT deliverance within the college, we have implemented a BYOD ICT Guarantee of Service. This fee better equips the college to meet the ever-increasing needs of ICT within the curriculum, the issues students may face in their day to day with computer problems and provide expert advice if an issue arises so that you, as the parent and student are informed when needing to seek warranty or out of warranty repairs on your child's BYO device.



Fee Breakdown

The Fee for the ICT Guarantee of Service is \$82.60 and includes, but not limited to the following provisions:

Item	Allocation
Concierge style ICT helpdesk called “The IT Hub” which includes technical support to connect your child to the school Wi-Fi and printers, assist with licensing and software configuration if needed. Basic diagnosis of device software/hardware issues and recommendation for course of action (e.g. warranty claim, uninstallation of software, etc.).	\$70
Infrastructure requirements to support and further BYOD within the college – This includes the secondary internet connection to support AR, VR and eSports	\$3.60
The provision of an ICT loan device if and when required.	\$4.00
Charging solution for unattended charging.	\$5.00
Total	\$82.60



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IT Department Contacts

Andrew Stewart is the IT Systems Manager at Brisbane South State Secondary College and can be contacted via email at

it@brisbanesouthssc.eq.edu.au



the **iT Hub**

Service Times

Before School: 8:00am – 8:30am

First Break: 11:20am – 11:50am

Second Break: 1:30pm – 1:45pm

After School: 2:50pm – 3:10pm



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